



## End of Life Notification - Compact TOB



Dear Valued Customer,

Date: 19/05/2013

As part of Cellocator's on-going product lifecycle management process, we have decided that Compact TOB family, which includes the products described in the following table, will be transitioned to an End of Life (EOL) status. The listed P/Ns have not been sold by Cellocator for over a year and are now entered into their formal EOL status.

<b>Product Number</b>	<b>Product Name</b>
GT6600179-TR3N	Compact Fleet, TOB
GT6600193-TR3N	Compact Fleet, analog input, TOB
GT6600194-TR3N	Compact Fleet, two analog inputs, TOB
GT660017B-TR3N	Compact Security, TOB

### **TIMELINE DATES**

According to Cellocator policy, the End of Service (RMA) Date will be 3 years from shipment date per product and End of Customer Support Date will be 5 years from shipment date per product. Please refer to Annex 1 for definitions.

### **REPLACEMENT PRODUCT**

Cellocator's compact family has been successfully replaced during the past 3 years by the Cello family providing full functional backward compatibility and many additional advanced Fleet management and security features and capabilities.

Please consult with your sales manager for specific replacement products for your Telematics applications.

Should you have any questions regarding the End of Life process, dates, replacing product or any other question, you are more than welcome to contact the product management department or your appropriate sales manager.

Kind Regards,

Natan Degani



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Cellocator's product management department

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### **ANNEX 1: DEFINITIONS**

#### **End of Life Policy**

- End of Life terminology includes *End of Life Notification*, *Last Order Date*, *Final Ship Date*, *End of Service Date* and *End of Customer Support Date*.
- Once End of Life is announced, no enhancements to the product are made. Security updates and maintenance continue until the *End of Service Date*.

#### **End of Life Notification**

The date when an EOL notification is published and the below dates are set.

- Last Order Date
- Final Ship Date
- End of Service Date
- End of Customer Support Date

#### **Last Order Date**

The final date upon which customers may submit a Purchase Order (Last Purchase Order). From this day on, the product is no longer available for sale. Customers will still be eligible for Customer Support and RMA and fix processes.

#### **Final Ship Date**

The final date when the Last Purchase Order must be fully supplied.

#### **End of Service Date**

The date from which the product is no longer available for RMA process or fixes and only the customer support process is available.

Note: between the time of last shipment and End of service date, only devices within warranty will be fixed through RMA process.

#### **End of Customer Support**

The date from which no support is provided for the product.